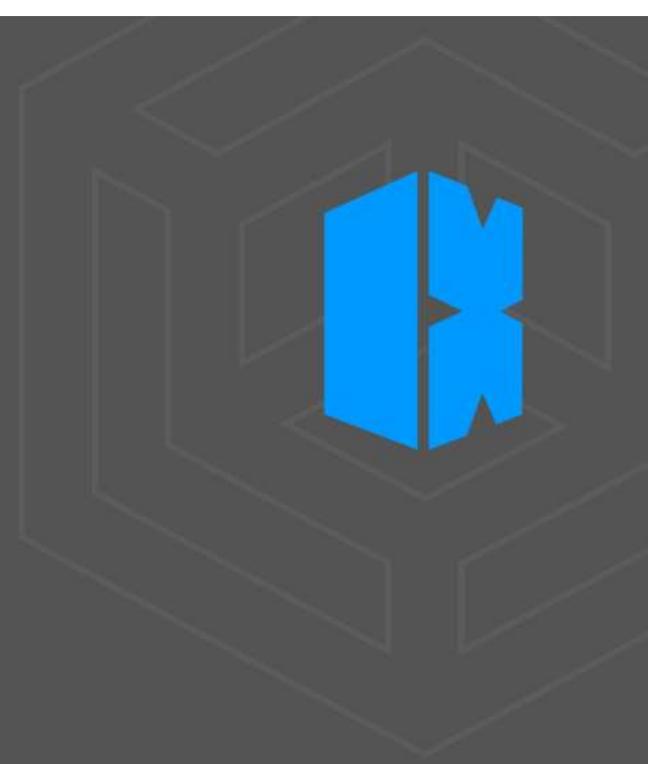


# OUR VALUES





# AT DXN WE VALUE

- 1 Safety and health above all else
- 2 Customer Centricity as the core of our business
- 3 Ownership and Accountability to deliver results
- 4 Teamwork because it binds us together

A person is climbing a dark rock face, secured by ropes and gear. The scene is bathed in a blue light, creating a sense of focus and determination. The background shows a blurred structure, possibly part of a building or industrial site.

# SAFETY AND HEALTH ABOVE ALL ELSE

## **We look after our work mates as if they are family**

- ✓ Lend a hand if you see unusual or out of character behaviour
- ✓ Be supportive caring and proactive
- ✓ If you find a hazard do something about it

## **We take action when we see a safety risk**

- ✓ Everyone has the power to stop work and take corrective action

## **Not compromising safety for profit**

- ✓ Take the time to get it right

# CUSTOMER CENTRICITY THE CORE OF OUR BUSINESS



**We learn from our customers how to better serve them:**  
Understanding means being present, listening and checking in



**We communicate as quickly as possible with our customers requests:**  
We anticipate our customers needs and aim to exceed their expectations



# OWNERSHIP AND ACCOUNTABILITY TO DELIVER RESULTS

**Take ownership to ensure that we can deliver on our commitment**

- ✓ We understand that someone is depending on us
- ✓ We follow up and close the loop so nothing gets missed

**We are accountable for our actions and words**

- ✓ What we say and what we do at work represents DXN not just ourselves

**We recognise and seek to learn from mistakes**

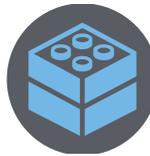
- ✓ Its our opportunity to improve



# TEAMWORK AS IT BINDS US TOGETHER

**Share information resources, skills  
and experience across DXN**

- ✓ We trust and respect individuals
- ✓ We show appreciation for help and guidance
- ✓ We are not afraid to ask or answer questions



**We always look to build teams  
with our customers, our partners  
and our suppliers to deliver  
superior results**



Values



Core



Accountability



Teamwork



Safety



**DXN**

**GIVING YOU  
THE EDGE**

Version No 1

Date/Change Description 25 June 2020

Company Values Booklet

Next Review Date: June 2021